

RETURNS & EXCHANGES

- If You Are Not Completely Satisfied With Your Purchase*, You May Send It Back To Us For An Exchange** Or Store Credit Only; **We, Unfortunately, Do Not Offer Refunds.** Please Send An Email To Info@Shinykrea.Com With Your Order Number, Full Name And Reason For Returns.
- **Customers Are Fully Responsible For Postage Cost When Returning The Item back and forth,** Once We Have Received The Item, We Can Then Exchange The Item Or Give You A Store Credit (**This Will Not Include Previous Shipping Cost**). We Will Only Refund Shipping Cost If There Is An Error With The Item.
- Any Item Returned To Us Must Be Unworn And Have The Original Tags On, Unwashed, Unaltered, And Free Of Fragrance And/Or Stains; If That Is Not The Case, Then The Return Will Be Considered Invalid And The Customer Will Have To Pay To Have The Item Resent Back To Them.
- Exchanges For A Similar Item Or Store Credit Will Be Proceed Within A Week Of Receiving The Returned Item.
- Exchanges Or Store Credit Will Be Processed Only After We Have Received And Inspected The Items (Please Send Us An Email To Info@Shinykrea.Com Before Returning Any Item Back To Us) If It Is In Its Original Unworn Condition.

REFUNDS

We Will Process A Store Credit Which Will Be In The Form Of A Code Via Email To You.

We Can Only Refund The Cost Of The Item If There Is An Error With The Order. This Can Take Up To 5 Working Days To Clear And We Do Not Have Any Control Over This.

- We Reserve The Rights To Withhold Refund Or Exchanges If The Returned Item Is Not In Their Original Condition Or If The Items Has Been Worn Or Damaged.
- We Do Not Provide Pre-Paid Return Label, The Customer Will Cover The Cost Of Returning An Item, We Will Also Not Be Responsible For An Items That Is Lost In

Transit So Its Advisable To Send It With A Tracked Service, We Can Assist In
Covering The Cost Of Posting The Exchange Item Back To Yourself.

SALE/CLEARANCE ITEMS

Items Bought On Sale Or Clearance Cannot Be Returned Or Exchange; All Sales Are Final.

CUSTOM ORDERS

All Items Ordered As A Custom Order Cannot Be Exchanged Or Refunded. However, We
Can Amend Items To Suit You (If Required)

MADE TO ORDER

Some Of Our Items Are Made To Order And Some Are Ready To Ship, This Will Be
Indicated In The Item Description, Please Take Note Of This. For Items That Are Made To
Order, We Can Only Accept Exchange For A Similar Item Or A Store Credit.

DAMAGED OR DEFECTIVE OR INCORRECT ITEMS

If For Any Reason The Item Received Is Damaged, Defective Or Incorrect, Please Contact
Us On Info@Shinykrea.Com Before You Return The Item And We Will Try Our Best To
Assist You.

UNDELIVERED SHIPMENT/RETURN TO SENDER

An Order May Be Undelivered If The Carrier Is Unable To Deliver Your Item Or The Address
Is Invalid. Buyers Will Be Responsible For Reshipping The Items Back To Them And The
Previous Shipping Cost.

SHINY KREA PRIVACY POLICY

This Privacy Policy Describes How Your Personal Information Is Collected, Used, And Shared When You Visit Or Make A Purchase From www.ShinyKrea.Com.

WHAT PERSONAL INFORMATION WE COLLECT

When You Visit The Site, We Automatically Collect Certain Information About Your Device, Including Information About Your Web Browser, IP Address, Time Zone, And Some Of The Cookies That Are Installed On Your Device.

Additionally, As You Browse The Site, We Collect Information About The Individual Web Pages Or Products That You View, What Websites Or Search Terms Referred You To The Site, And Information About How You Interact With The Site. We Refer To This Automatically Collected Information As **Device Information**.

We Collect Device Information Using The Following Technologies:

- **Cookies** Are Data Files That Are Placed On Your Device Or Computer And Often Include An Anonymous Unique Identifier.
- **Log Files** Track Actions Occurring On The Site, And Collect Data Including Your IP Address, Browser Type, Internet Service Provider, Referring/Exit Pages, And Date/Time Stamps.

Mention All Other Tracking Tools And/Or Technologies Being Used By Your Website.

Also, When You Make A Purchase Or Attempt To Make A Purchase Through The Site, We Collect Certain Information From You, Including Your Name, Billing Address, Shipping Address, Payment Information (Including Credit Card Numbers *Mention All Types Of Accepted Payments*, Email Address, And Phone Number. This Is Called **Order Information**.

Make Sure You Mention All Other Information That You Collect.

By **Personal Information** In This Privacy Policy, We Are Talking Both About Device Information And Order Information.

HOW DO WE USE YOUR PERSONAL INFORMATION

We Use The Order Information That We Collect Generally To Fulfill Any Orders Placed Through The Site (Including Processing Your Payment Information, Arranging For Shipping, And Providing You With Invoices And/Or Order Confirmations).

Additionally, We Use This Order Information To: – Communicate With You. – Screen Our Orders For Potential Risk Or Fraud. – When In Line With The Preferences You Have Shared With Us, Provide You With Information Or Advertising Relating To Our Products Or Services.

We Use The Device Information That We Collect To Help Us Screen For Potential Risk And Fraud (In Particular, Your IP Address), And More Generally To Improve And Optimize Our Site.

SHARING YOUR PERSONAL INFORMATION

We Share Your Personal Information With Third Parties To Help Us Use Your Personal Information, As Described Above.

We Also Use Google Analytics To Help Us Understand How Our Customers Use (Store Name). [How Google Uses Your Personal Information](#).

Finally, We May Also Share Your Personal Information To Comply With Applicable Laws And Regulations, To Respond To A Subpoena, Search Warrant Or Other Lawful Requests For Information We Receive, Or To Otherwise Protect Our Rights.

BEHAVIOURAL ADVERTISING

We Use Your Personal Information To Provide You With Targeted Advertisements Or Marketing Communications We Believe May Be Of Interest To You.

Mention Opt-Out Links From External Services Such As:

- [Facebook](#)
- [Google](#)

You Can Opt Out Of Targeted Advertising...

YOUR RIGHTS

If You Are A European Resident, You Have The Right To Access The Personal Information We Hold About You And To Ask That Your Personal Information Is Corrected, Updated, Or Deleted. If You Would Like To Exercise This Right, Please Contact Us.

Additionally, If You Are A European Resident We Note That We Are Processing Your Information In Order To Fulfill Contracts We Might Have With You (For Example If You Make An Order Through The Site), Or Otherwise To Pursue Our Legitimate Business Interests Listed Above.

Please Note That Your Information Will Be Transferred Outside Of Europe, Including To Canada And The United States.

DATA RETENTION

When You Place An Order Through The Site, We Will Maintain Your Order Information For Our Records Unless And Until You Ask Us To Delete This Information.

MINORS

The Site Is Not Intended For Individuals Under The Age Of 18.

CHANGES

We May Update This Privacy Policy From Time To Time In Order To Reflect, For Example, Changes To Our Practices Or For Other Operational, Legal Or Regulatory Reasons.

If You Have Questions And/Or Require More Information, Do Not Hesitate To Contact Us **Shinykreagroup@Gmail.Com**.

TERMS & CONDITIONS

REGISTRATION

Use Of Some Of The Features On The Site Can Only Be Accessed When Users Register To The Website. When You Register And Agree To The Terms Of Use, You Agree That The Information You Provided For Yourself Is True, Accurate, Current And Complete In Every Way. If You Require A Change In Your Registration Information, Please Contact Shiny Krea Immediately. Registration Is Not Open To Users Under The Age Of 18. Please Keep Your Username And Password Secure. You Are Held Responsible For The Actions And Transactions Undertaken Under Your Username And The Associated Password.

PRIVACY POLICY AND INFORMATION USE

During Your Time As A User With The Site, You Agree We Are Permitted To Collect The Following Data Concerning The Use Of Our Site:

1. Details Of The Visit To Shiny Krea Including Location, Individual Page Traffic And Other Related Data.

2. Information You Provide For Us Upon Registering And When Making A Purchase. Sometimes, Shiny Krea Gathers Information About The Use Of Our Website To Help Us Better Analyze The Type Of People Who Visit Our Website And Why As Well As Provide Relevant Information To Our Advertising Partners. The Type Of Information Gathered, Known As Cookies, Does Not Identify You Or Compromise Your Personal Information In Any Way.

Cookies Are Downloaded To Your Computer Automatically Every Time You Use The Site. These Cookies Are For Our Use And Help Us Improve The Service To You And The Future Quality Of Our Website.

You Have The Option To Decline Cookies Using Any Internet Browser. While The Option Is Completely At Your Discretion, You May Not Be Able To Access Portions Of Our Website Without Allowing Cookies.

Our Advertising Partners Also Use Cookies, Which Is Beyond Our Control. These Cookies Can Only Be Used If You Click The Advertisement Links On Our Site.

The Information Provided Via Cookies Along With The Information You Provide Can Be Used For The Following:

1. To Appropriately Respond To Your Requests For Service Or Support.
2. To Provide Requested Information About Our Business Or Products.
3. To Help Us Better Serve You In Other Ways.

If You Have Used The Site's Service Before Or Are A Previous Purchaser Of Our Products, We Are Permitted To Use The Information You've Provided To Recommend Other Products

Based On Your Previous Purchases And Your Visits To Various Pages Throughout Our Online Store.

Please Be Advised That If The Name/Address Stated On The Shipping Address Are Different To The Name Of The Cardholder As Stated On The Payment Card, For Purposes Of Security, We May Ask You To Provide Us With Additional Official Identification Or Proof Of Address.

DATA STORAGE

Your Personal Data Is Safely Stored On Our Secure Servers. Any Details Regarding Your Purchases And Transactions With Shiny Krea Are Encrypted To Ensure They Are As Safe As Possible. The Information Being Transmitted Online Cannot Be Guaranteed As Safe Or Secure And Is Entirely At The Risk Of The User. Keeping Your Password And Username Secure And Protected Is Strongly Advised To Ensure Maximum Security.

PURCHASE ELIGIBILITY

To Make Purchases From Shiny Krea, You Are Required To Submit Personal Details, Which You Agree Are Valid And True And Assigned To Your Responsibility.

Those Who Are Allowed To Make Purchases From The Site Are Those Issued A Valid Credit Or Debit Card From A Bank Or Those With A Valid PayPal Account.

ORDERS

All Orders From The Site Are Subject To Availability And The Acceptance Of A Customer's Payment. Items Listed As In Your Shopping Cart But Not Yet Purchased Are Not Deemed Reserved And Can Be Purchased By Other Consumers From The Site.

PAYMENT

Payment Can Be Made With Any Major Credit Card, Including MasterCard, Visa, AMEX And Discover. The Site Also Accepts Payments From Valid PayPal Accounts.

By Paying With A Valid Credit/Debit Card Or PayPal Account, You Confirm That You Are Authorized To Use Said Payment Resource.

RETURN POLICY

Contact Us : Shinykreatgroup@gmail.com or Info@Shinykrea.com

CONTENT

While The Team At Shiny Krea Is Committed To Making Sure Everything Written On Our Website Is Complete, Accurate And Of High Quality, We Are Unable To Ensure The Accuracy And Completion Of The Information Listed Therein. We Reserve The Right To Change The Information On The Site At Any Time, And We Do Not Commit Ourselves To Updating The Information That May Be Outdated.

INTELLECTUAL PROPERTY RIGHTS

By Using The Site And Registering As A User, You Are Not Granted Any Rights In Terms Of Copyright, Product Designs, Any Trademarks Or Any Other Forms Of Intellectual Property And Material Rights Related To The Products, Content Of The Site And Any Other Related Rights Concerning Atolyestone Or Any Of Its Products.

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The Exception To Said Penalties And Prosecution Is The Creation Of One (1) Copy Of The

Website Content For Personal Use Only.

NON-PERSONAL USE

This Site Is For Personal Shopping Use Only. Copying, Modifying, Distributing, Transmitting Or Reproducing Or Selling Any Of The Content Within The Site Or Re-Sell Our Products Portrayed And Produced By The Site. Use Of His Site For Advertising Or Sales For Your Own Site Is Strictly Prohibited.

ACTIVITY AS A USER

Shiny Krea Reserves The Right To Monitor User Activity Within The Site. If We Believe You Have Been Engaged In Prohibited Activities Such As Those Listed Above And Including Disrespect To Other Users Or Other Violations Of The Terms Of Use, You May Be Denied Access To The Site Temporarily Or Permanently.

THIRD-PARTY LINKS

Shiny Krea Reserves The Right To Embed And Present Links To Websites Outside Of The Company's Control, Including But Not Limited To Those Parties Who Choose To Advertise On Our Site. Shiny Krea Has No Ability To Review Each Link. As Such, We Cannot Endorse And Are Not Held Responsible For The Content Or Privacy Settings Of Said Third-Party Sites. We Are Not Responsible For Any Damages Or Loss Allegedly Caused As A Result Of Visiting Third-Party Websites Linked Through Our Advertisers And Other Third-Party Resources.

